



Parking Frequently Asked Questions (FAQs)

November 2019

Find the answers to the following questions about parking:

- [Why aren't there enough parking spaces for all student cars to park on campus?](#)
- [A student's car is parked in the road / outside my house can you get them to move it?](#)
- [A car is causing an obstruction which has a Royal Holloway permit in the window / we believe is owned by a student, can you get them to move it?](#)
- [There are contractors parking in the streets around Harvest Road, are these connected to Royal Holloway?](#)

If you have any questions not covered here, please email our [Community team](#).

Why aren't there enough parking spaces for all student cars to park on campus?

Parking permits are available to all staff and students who commute into the university from over 1.5 miles away, students who live closer and within university managed accommodation are not eligible for permits. The exception is students who live at Kingswood, students can apply for a permit to park at Kingswood only.

On an average daily usage basis we are able to provide parking on campus for students and staff that have permits and we monitor the situation closely to check there is enough capacity across the campus. The complex nature of the university's business and our wide range of transient car users, means that the specific number of people using and parking on our estate changes daily and even across the day.

The challenge for all large organisations is to develop and implement their green travel planning initiatives to reduce single car usage. This is a national issue extending well beyond Royal Holloway as a single institution. It is based on the understanding that there would not be enough parking capacity for everyone (not just the university) who would by choice bring a car into work and thereby to park in the local region. It also recognises that there are real environmental impacts from vehicle emissions that are consequent to increased vehicle usage. We are continuing to refine and develop our Green Travel Planning strategies to further promote a reduction in single car usage.

We are committed to playing our part and working with all interested parties in seeking a positive and comprehensive solution to the issue of parking management across the local area. You may be aware that Runnymede Borough Council and Surrey County Council, along with local councillors have initiated discussions with the local community regarding creating a Controlled Parking Zone in part of Egham and Englefield Green. This is in response to concerns about parking which have been raised by some residents, for further information please speak with your local councillor.

[Return to the list of questions](#)

A student's car is parked in the road / outside my house can you get them to move it?

We appreciate this can be frustrating, especially if spaces are hard to come by on your street. We actively discourage students, who live within university managed accommodation, from bringing a car with them and they sign up to this as part of their Tenancy Agreement. We also encourage students who live in privately rented accommodation off campus to act as considerate members of the local community.

We're not allowed to keep a register of student registration numbers so we won't know who the owner of a particular car is and we're not able to exercise control over parking outside of the campus. Students who own a vehicle are subject to the same laws and regulations as all other motorists, including obeying any parking restrictions which may be in place. Equally, if a parking space is available on a public road, even if it's directly outside your house, anyone is allowed to park in it.

You may be aware that Runnymede Borough Council and Surrey County Council, along with local councillors have initiated discussions with the local community regarding creating a Controlled Parking Zone in part of Egham and Englefield Green. This is in response to concerns about parking which have been raised by some residents, for further information please speak with your local councillor.

[Return to the list of questions](#)

A car is causing an obstruction which has a Royal Holloway permit in the window / we believe is owned by a student, can you get them to move it?

When a crime has been committed the complaint should be made to the [Police](#). This includes vehicles that are parked in a dangerous position where its position could cause injury to someone using the road (e.g. parking on a blind bend or on a humpback bridge). To report these call 101 or [report online](#), through Surrey Police website. Runnymede Borough Council Parking Team can help if a vehicle is obstructing an entrance with a dropped kerb. If there is an issue with an abandoned vehicles it should be reported online through [Runnymede Borough Council website](#).

If the vehicle has a Royal Holloway permit and causing obstruction, as well as contacting the Police, email our [Community team](#) and we will also try to contact the owner and ask them to move their vehicle.

[Return to the list of questions](#)

There are contractors parking in the streets around Harvest Road, are these connected to Royal Holloway?

Royal Holloway doesn't currently have any construction taking place in this area, the contractors are most likely connected to the Danehurst who are building a development on Harvest Road. Please contact Danehurst direct with any queries 020 3457 7876 or info@danehurst.com.

[Return to the list of questions](#)